

# MASSMART'S ENVIRONMENTAL POLICY STATEMENT

Massmart has embarked on a journey towards becoming sub-Saharan Africa's most trusted retailer. The effective execution of good business practices and continuously improving upon everything we do, every day is the first step on this journey.

## 1 OUR COMMITMENT

We are committed to complying with all applicable environmental laws and regulations in the countries in which we operate. To achieve this, we focus on storing and transporting our products safely and implementing programs to properly manage sewage, storm water, waste, air emissions, and recyclable materials at our facilities.

We believe that it is the responsibility of every employee to play a role in the achievement of these objectives. As part of this process, we expect all our employees to adhere to Massmart's Environmental Policy Statement and promote responsible practices.

## 2 WHAT WE DO EVERY DAY

**FOLLOW** the environmental programmes and procedures applicable to your area

**ADHERE** to safe material handling and storage practices and proper equipment use procedures

**COMMUNICATE** the importance of executing environmental requirements the right way every day.

**MAINTAIN** equipment, vehicles, and facilities as necessary to minimize environmental impact and ensure efficient operations

**SUPPORT** the development and implementation of environmentally sustainable practices and programmes.

**TAKE RESPONSIBILITY** for the management, recycling and safe disposal of waste materials and hazardous substances such as paints, pesticides and oils.

## 3 WHAT TO LOOK FOR

**UNSAFE PRACTICES** in the use and handling of equipment and the cleanup of spills or leaking chemical products.

**DAMAGED OR LEAKING PACKAGES** that could pose a safety or environmental risk during transportation or the improper storage of oil, fuel, pesticides, or chemical products that create a risk of release to storm drains, sewers, or the environment.

**IMPROPER MANAGEMENT** of waste and recyclable materials.

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Store Manager

**AT THE CENTRE OF  
EVERYTHING WE DO**  
**GOOD BUSINESS**

*Ethics is working with Compliance to help you, if you have anything to report or have any questions please call us.*



**Ethics Reporting Line**

Trust us, Tell us  
South Africa: 0800 20 32 46  
Rest of Africa: +27 31 571 5488



**Ethics Guidance Line**

Trust us, Ask us  
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